

Privacy Policy

MPCON CYBER EXCELLENCE DIVISION of MPCOM Limited, (“MPCON CYBER EXCELLENCE DIVISION”, “we”, “our”, or “us”) provides this Privacy Policy to inform you of our policies and procedures regarding the collection, use and disclosure of personal information we receive via our Service (as defined in the Terms of Service below) from users of our Service. We value the trust you place in us. That's why we insist upon the highest standards and strictly follow the provisions of the Information technology Act, Indian legal procedure and the Indian Contract Act for customer information privacy.

This is important; we hope you will take time to read it carefully. This online account generation examination and maintenance services connect people, school and students to what are most meaningful to them. These services primarily focus on online examination and providing the e-learning material to students. This online examination service is being operated under the "cyber security awareness campaign" by order of the **Department of School Education, Madhya Pradesh**. The purpose of which is to make teenagers aware about cyber security. The User recognized as school, student, faculty member, guardian or any other MPCON CYBER EXCELLENCE DIVISION user and the information is public by default.

What you share on the MPCON CYBER EXCELLENCE DIVISION Services may be viewed all around the world instantly. This Privacy Policy may be updated from time to time. We will notify you of any material changes by posting the new Privacy Policy on our Website.

1. Information Collection and Use

For the purposes of this Privacy Policy, “Personal Information” means information that can be used to uniquely identify you, such as your name, father name, telephone number, address, and e-mail address.

1.1 We do not collect a “personal sensitive information” of user defined in the rule 03 of the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011 except your password to access MPCON CYBER EXCELLENCE DIVISION’s account only for the purpose of access the study material and online examination. MPCON CYBER EXCELLENCE DIVISION’s online account does not contain any confidential information of the student nor is it allowed to upload any information. Therefore, the password of the said account will not fall under the category of “personal sensitive information”.

1.2 Personal Information We Collect

When you interact with us, we may ask you to supply us with Personal Information. For example, we may collect Personal Information when you:

- Submit an online application form to create a MPCON CYBER EXCELLENCE DIVISION's account.
- Use our Service, including our Website, or use/download any of our Apps;
- Request quotes, support, information, or access to our information products and services;
- Contact us.

1.3 Our Use of Your Personal Information

We use all of the user information we have, to support our Services and provide even better experience to the users.

1.4 Basic Account Information:

When you create or reconfigure an account, you provide some personal information, such as your name, father name, institute name, email address, or phone number etc (This information is used to maintain and access MPCON CYBER EXCELLENCE DIVISION 's account only).

On the MPCON CYBER EXCELLENCE DIVISION Services, these information are listed publically, including on your profile page or any webpage of website and in search results, and you can use either your real name or a pseudonym. Some MPCON CYBER EXCELLENCE DIVISION Services, such as searching and viewing public user profiles, do not require registration.

1.5 As a MPCON CYBER EXCELLENCE DIVISION account holder you may submit Content to the Service, including name, father name, mobile number, school name, and user comments. You understand that MPCON CYBER EXCELLENCE DIVISION does not guarantee any confidentiality with respect to any Content you submit.

You/User shall be solely responsible for your own Content and the consequences of submitting and publishing your Content on the Service. You affirm, represent, and warrant that you own or have the necessary licenses, rights, consents, and permissions to publish Content you submit; and you license to MPCON CYBER EXCELLENCE DIVISION all copyright or other proprietary rights in and to such Content for publication on the Service pursuant to these Terms of Service.

1.6 Accessing and Modifying Your Personal Information

a) If you are a registered user of our Services, we provide you with tools and account settings to access, correct, delete, or modify the personal information you provided to us and associated with your account.

b) You can also permanently delete your MPCON CYBER EXCELLENCE DIVISION account.

c) Also keep in mind that MPCON CYBER EXCELLENCE DIVISION and their associate may still retain copies of your information, like your user profile information and posts or contents, even after you have deleted the information from the MPCON CYBER EXCELLENCE DIVISION Services or deactivated your account.

d) All the contents that you created, for example questions, answers, posts etc., using our services may reside with us and be viewable on the website; and, MPCON CYBER EXCELLENCE DIVISION will have all the rights to keep or delete such contents or any other objectionable content on receiving of any objection or legal request by law enforcement or other user regarding these content.

2. Information Sharing and Disclosure

2.1 Except as described in this Privacy Policy, we will not share your Personal Information with other companies or use your email address/mobile number for unsolicited emails and/or SMS or individuals outside of MPCON CYBER EXCELLENCE DIVISION unless we have received your consent. We are using data or information provide by you in manner defined in “terms of services”

We reserve the right to communicate your personal information to law enforcement agencies or any other that makes a legally-compliant request for its disclosure with legal manner.

2.2 We may transfer/share your personal information including any information to associate body corporate, sponsors and partner of MPCON CYBER EXCELLENCE DIVISION/MPCON limited that ensure the same data protection under the lawful contract/agreement between us and other body corporate.

3. Security

We employ appropriate security measures to protect your Personal Information from unauthorized access, alteration, disclosure, or destruction. These security measures include administrative, technical, and physical precautions to safeguard your Personal Information against loss, theft, and misuse.

3.1 Please be advised, however, that while we strive to protect your Personal Information and privacy, we cannot guarantee or warrant the security of any information you disclose or transmit to us online and are not responsible for the theft, destruction or inadvertent disclosure of your personally identifiable information.

4. General

4.1 Information provided on this website is believed to be accurate when placed on the website, but there is no guarantee that it is current, accurate or complete.

4.2 All information, documents, software, images, photographs, text, services and other similar materials (collectively, "Materials") contained in this Website are provided by MPCON CYBER EXCELLENCE DIVISION and are the copyrighted work of MPCON CYBER EXCELLENCE DIVISION. Except as stated herein or within a specific document or PDF on the Website uploaded by third party or our registered users, none of the Materials may be copied, reproduced, distributed, republished, downloaded, displayed, posted or transmitted in any form or by any means, including, but not limited to, electronic, mechanical, photocopying, recording, or otherwise, without the prior express written permission of MPCON CYBER EXCELLENCE DIVISION.

4.3 You shall not copy, reproduce, distribute, transmit, broadcast, display, sell, license, or otherwise exploit any Content for any other purposes without the prior written consent of MPCON CYBER EXCELLENCE DIVISION. MPCON CYBER EXCELLENCE DIVISION reserve all rights not expressly granted in and to the Service and the Content.

4.4 This Website may be linked to other websites which are not under the control of and are not maintained by MPCON CYBER EXCELLENCE DIVISION. MPCON CYBER EXCELLENCE DIVISION is not responsible for the content of those sites. MPCON CYBER EXCELLENCE DIVISION is providing these links to you only as a convenience, and the inclusion of any link to such sites does not imply endorsement by MPCON CYBER EXCELLENCE DIVISION of those sites. Accordingly, we encourage you to be aware when you leave the Service and to read the terms and conditions and privacy policy of each other website that you visit.

- a) You may not modify any such documents and the copyright notice must appear on all copies.
- b) Use of these documents for any other purpose is prohibited by law and may result in severe civil and criminal penalties.

4.5 Communications made through the website's e-mail system is for convenience only and shall in no way be deemed to constitute legal notice against MPCON CYBER EXCELLENCE DIVISION or any of its employees, agents, officers, commissions, committees or representatives.

You agree to indemnify, defend and hold harmless the MPCON CYBER EXCELLENCE DIVISION and its officials, officers, employees and authorized representatives from and against any liability, loss, injury (including injuries resulting in death), demand, action, cost, expense, or claim of any kind, including but not limited to lawyer's fees, relating in any way to your use of the contents or services provided by this site.

5. MPCON CYBER EXCELLENCE DIVISION'S Accounts

5.1 In order to access features of the Service, you will have to create an account on <https://mpced.mpcconsultancy.org> by submitting online application form. When creating your

account, you must provide accurate and complete information. You are solely responsible for the activity that occurs on your account, and you must keep your account password secure. You must notify MPCON CYBER EXCELLENCE DIVISION immediately of any breach of security or unauthorized use of your account.

5.2 Although MPCON CYBER EXCELLENCE DIVISION will not be liable for your losses caused by any unauthorized use of your account, you may be liable for the losses of MPCON CYBER EXCELLENCE DIVISION or others due to such unauthorized use.

5.3 Account Termination Policy

5.3.1 MPCON CYBER EXCELLENCE DIVISION will terminate a user's access to the Service if, under appropriate circumstances, the user is determined to be a repeat infringer.

5.3.2 MPCON CYBER EXCELLENCE DIVISION reserves the right to decide whether Content violates these Terms of Service for reasons other than copyright infringement, such as, but not limited to, pornography, obscenity, or excessive length. MPCON CYBER EXCELLENCE DIVISION may at any time, without prior notice and in its sole discretion, remove such Content and/or terminate a user's account for submitting such material in violation of these Terms of Service.

6. Changes to this Policy

We may revise this Privacy Policy from time to time. The most current version of the policy will govern our use of your information and will always be at Data Policy page. If we make a change to this policy that, in our sole discretion, is material, we will notify you via an update or email to the email address associated with your account. By continuing to access or use the Services after those changes become effective, you agree to be bound by the revised Privacy Policy.

7. Our Policy toward Children

This service has been started as per order no 00.00.0000/151/2020/135 dated 07/10/2020 of "0000 000000 00000000" department of school education, Government of Madhya Pradesh. As per the order, the department has allowed "MPCON cyber excellence division" of MPCON limited to organize an online examination under 'cyber awareness' for the school students. So we are collecting information of students under this order of state government and this information will be used for the successful operations of 'cyber security awareness campaign'. We encourage parents and guardians to take an active role in their children's online activities and interests.

- The student below 18 years shall be registered himself with concern of Legal guardian/parents. The Indian Contract Act is not allowed to form a contract with minor.
- Registration of students under age of 18 years needs permission/authorization of legal guardian/parents.
- Student will provide the contact details like mobile number, email etc of guardian/parents.

- During registration, a onetime password will be sent to the mobile number of the guardian, upon submission of this, the registration process will be completed.
- The consent of the guardian will be considered only if the parent submits the one time password for registration process.
- After submission of online application a confirmation message by SMS send to parents contact number regarding the student registration.
- To cancel the student registration or any objection or inquiry or any dispute legal guardian/parents will send mail on *mpced@mpconsultancy.org*, or make call to.mob 7354133333 within 36 hours of submission of online application.
- If we not receive any information (cancelation of online application) or objection regarding student registration within 36 hours then the student registration will be confirmed as the guardian's/parent's consent.

8. Consent

By using MPCON CYBER EXCELLENCE DIVISION and/or by providing your information, you consent to the collection and use of the information you disclose on MPCON CYBER EXCELLENCE DIVISION in accordance with this Privacy Policy, including but not limited to your consent for sharing your information as per this privacy policy.

9. Appointment of Grievance officer as per rule 11 of the Information Technology (Intermediary) rules, 2011.

The name and contact details of the Grievance Officer are provided below:

Mr. Manoj Kumar Mishra

7000297969

MPCON CYBER EXCELLENCE DIVISION

Email: *mpced@mpconsultancy.org*

Time: Mon - Sat (9:00 am - 6:00 pm)

Note:

- I. Our privacy policy is subject to change at any time without notice. To make sure you are aware of any changes, please review this policy periodically.
- II. By visiting this Website you agree to be bound by the terms and conditions of this Privacy Policy. If you do not agree please do not use or access our Website.
- III. By mere use of the Website, you expressly consent to our use and disclosure of your personal information in accordance with this Privacy Policy. This Privacy Policy is incorporated into and subject to the Terms of Use.